

# What is 2-1-1?

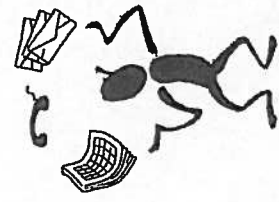
**2-1-1 is...**  
A free, 3-digit, telephone number for non-emergency situations.

**Why should I call 2-1-1?**  
One quick call empowers you with information about hundreds of services. Your questions are confidentially answered at your convenience and from the privacy of your own home.

**I thought 2-1-1 was for the disadvantaged.**  
**Who really calls 2-1-1?**

2-1-1 is for everyone and anyone looking for information about health and human services and public resources.

**Who answers the call when I dial 2-1-1?**  
Professionally trained, certified and caring Call Specialists guide you through the information and referral process.



**When can I call 2-1-1?**  
Anytime. 2-1-1 is 24 hours a day, 7 days a week.

**Where is 2-1-1 available?**  
2-1-1 can be reached from cell or home phones. If you can't reach a Call Specialist by dialing 2-1-1, try **1-877-211-5253** or log on to **[www.call-2-1-1.org](http://www.call-2-1-1.org)** to get connected.

**Is it true I can call 2-1-1 for disaster assistance?**  
Yes. You can dial 2-1-1 to find out information about local disasters and crisis situations. Plus, you can call to find volunteer positions, charitable giving and donation sites.

**Dialing 2-1-1 or 1-877-211-5253 will connect you with hundreds of resources such as...**

Prescription assistance, legal aide, veterans' affairs, family supportive services, food, utility/housing assistance, career help, educational opportunities, low cost medical/dental care, support for elderly citizens, youth programs, governmental services, public records, substance abuse/domestic violence resources and so much more!

## Some reasons why people call 2-1-1...

I can't afford the cost of my prescriptions - who can I call?

We received a disconnect notice for our electric bill...

We need to find transportation to the doctor - can anyone help?

Where do we sign up for Medicare and Medicaid?

I have a valuable employee who may have a problem with alcohol - who can I call to get him some help?

We just moved here and need assistance locating school and governmental facilities. Who do we call?

I am retired and would like to volunteer my time - who do I contact?

My dad is a veteran, is there somewhere he can get help to pay his utility bills?

I'd like to find some recreational programs for my kids. Where do I call?

**Call 2-1-1**  
or **1-877-2-1-1-5253**

for answers to these questions  
and more!